



7370 E 38th St, Tulsa, OK 74145
918-664-6164

www.datastorageinc.com

Customer Satisfaction Survey

We would like to know what our customers think of our service in operating their records center and receive their suggestions for improving it. As one of our valued customers, please take the time now to complete this survey. Each survey form will be carefully reviewed.

Rating Scale

	Very Strongly Agree	Strongly Agree	Agree	Disagree	Very Strongly Disagree
Your records are located all the time.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Response time is good.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff members are courteous and helpful.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff members keep you informed of the status of your request.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Calls are returned promptly.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Complaints are handled professionally and in a timely manner.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff members demonstrate flexibility.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Available products and services meet your needs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Staff is informative	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What is your reference activity?
 Frequent Seldom Never

What are your suggestions for improving our service?

Additional comments:

My name is (optional)

Thank you for taking the time to complete the survey. Please return to your driver or:

Data Storage 7370 E 38th St, Tulsa, OK 74145

918-664-6164